DATED 2023

## LICENCE AND SERVICES AGREEMENT

## **BETWEEN**

## MINISTER FOR EDUCATION

**AND** 

## [RELEVANT SCHOOL] GOVERNING COUNCIL

**AND** 

INSERT OSHC PROVIDER'S NAME
ACN/ABN [INSERT NUMBER]

This agreement is a DRAFT provided only for the purposes of furthering negotiations between the parties. The Crown in right of the State of South Australia will not be legally bound unless and until an agreement is formally executed by the parties. Any action taken in anticipation of such formal execution is at the risk of the person taking the action.

## **TABLE OF CONTENTS**

1.	ACCURACY OF BACKGROUND1
2.	DEFINITIONS AND INTERPRETATION2
3.	ADMINISTRATION OF AGREEMENT5
4.	TERM5
5.	CESSATION OF OSHC SERVICE6
6.	LICENCE6
7.	LICENCE FEE6
8.	NATURE OF RIGHTS GRANTED6
9.	PERMITTED PURPOSE
10.	MINISTER'S OBLIGATIONS7
11.	SCHOOL GOVERNING COUNCIL'S OBLIGATIONS7
12.	OPERATION OF THE OSHC SERVICE7
13.	FEES8
14.	CHILD SAFETY8
15.	OSHC PROVIDER PERSONNEL12
16.	CLEANING, REPAIRS AND SECURITY12
17.	NO SMOKING
18.	NO NUISANCE
19.	SIGNS
20.	COMPLIANCE WITH STATUTES13
21.	REPORTS13
22.	RECORDS
23.	OBLIGATIONS AT THE END OF THE AGREEMENT14
24.	ASSIGNMENT14
25.	MINISTER'S INSPECTION14
26.	INFORMATION SHARING15
27.	VARIATION TO THE OSHC SERVICE15
28.	ADVISORY COMMITTEE15
29.	FURNITURE AND FITTINGS AND ASSETS16
30.	COSTS16
31.	RENT
32.	REPAIRS AND MAINTENANCE16
33.	DAMAGE TO PREMISES17
34.	<b>REVIEW</b> 17
35.	RELEASE

36.	INDEMNITY	18
37.	INSURANCE	18
38.	CONFIDENTIALITY	19
39.	CONTRACTING AND OFFICIAL RECORDS STANDARD AND PERSONAL INFORMATION	20
40.	DISPUTES	20
41.	TERMINATION	20
42.	GENERAL	21
43.	WORK HEALTH AND SAFETY	23
44.	ACTING ETHICALLY	24
45.	RESPECTFUL BEHAVIOUR	24
46.	TRANSITION	24
47.	EXEMPTION FROM RETAIL AND COMMERCIAL LEASES ACT	25
SCF	IEDULE 1	26
SCF	HEDULE 2 OSHC ADVISORY TERMS OF REFERENCE	27
SCF	1EDULE 3 FEES	28
SCH	HEDULE 4 SERVICES SPECIFICATIONS	29
SCH	HEDULE 5 REPORTING REQUIREMENTS	30
SCH	HEDULE 6 RECORDS	31
SCF	HEDULE 7 DEPARTMENT POLICIES, PROCEDURES, STANDARD GUIDELINES	
ANN	NEXURE A THE PLAN	34
ANN	NEXURE B EXEMPTION	35
ΔΝΝ	NEXURE C. KEY PERFORMANCE INDICATORS	36

AGREEMENT dated 2023

#### **BETWEEN**

**MINISTER FOR EDUCATION** a body corporate by operation of the *Administrative Arrangements Act 1994* of Level 9 Education Centre 31 Flinders Street Adelaide South Australia 5000 (**Minister**)

**AND** 

RELEVANT SCHOOL GOVERNING COUNCIL of [insert address] South Australia (School Governing Council)

AND

OSHC PROVIDER'S NAME, ACN/ABN AND ADDRESS (OSHC Provider)

#### **BACKGROUND**

- A. The Minister approached the market to seek expressions of interest from third party providers of OSHC services to establish a panel of OSHC providers to assist school governing councils of Government schools to choose appropriate providers of OSHC services to conduct an OSHC service at their Government school. The OSHC Provider provided an expression of interest and has been appointed to the panel of approved OSHC providers established by the Minister.
- B. The Minister is the registered proprietor of an estate in fee simple in the whole of the Land on which the Minister has established the Government school.
- C. The School Governing Council wishes to engage an organisation to provide an OSHC service for the school community at the Government school site and has selected the OSHC Provider from the Minister's panel of approved OSHC providers.
- D. The OSHC Provider has agreed to provide the OSHC service on the terms and conditions set out in this Licence and Services Agreement.

## THE PARTIES AGREE:

#### 1. ACCURACY OF BACKGROUND

The parties agree that the matters referred to in the Background to this Agreement are true and correct in every particular and that they form part of this Agreement.

#### 2. DEFINITIONS AND INTERPRETATION

#### 2.1 **Definitions**

In this Agreement, unless the context otherwise requires:

- 2.1.1 **Agreement** means this licence and services agreement and any schedules, annexures or attachments attached to it and the terms and conditions of the Deed of Agreement are, where relevant, incorporated as part of this Agreement;
- 2.1.2 **Background Check** means obtaining and checking information in relation to a particular person including:
  - 2.1.2.1 previous employment and relevant experience;
  - 2.1.2.2 verification of qualifications and professional registration; and
  - 2.1.2.3 reference checks and work history reports, including the particular person's immediate past employer;
- 2.1.3 **Cartel Conduct** means conduct by two or more parties who are competitors (or would be but for the conduct) who enter into a contract, arrangement or understanding that involves price fixing, output restrictions, allocating customers, suppliers or territories, or bid-rigging;
- 2.1.4 **Confidential Information** means information which is identified either as confidential information (if disclosed by the Minister) or proprietary information (if disclosed by the OSHC Provider), but does not include this Agreement;
- 2.1.5 **Commencement Date** means the date specified in Schedule 1;
- 2.1.6 **Committee** means the advisory committee established under clause 28;
- 2.1.7 **Common Areas** mean the areas on the Plan delineated in green;
- 2.1.8 **Contracting and Official Records Standard** means the standard relating to record management amended by the Manager (Director), State Records pursuant to section 14(1) of the *State Records Act* 1997 and which can be found at https://archives.sa.gov.au/node/5998;
- 2.1.9 **Declaration in Relation to Unlawful Collusion** means a declaration in relation to unlawful collusion submitted by the OSHC Provider to the Minister in the procurement process;
- 2.1.10 **Deed of Agreement** means the panel deed of agreement for the provision of out of school hours care services entered into between the Minister and the OSHC Provider dated [insert date];
- 2.1.11 **Department** means the Department for Education, an administrative unit of the South Australian public sector;
- 2.1.12 Education and Care Services National Law (South Australia) means the Education and Care Services National Law as set out in Schedule 1 of the Education and Early Childhood Services (Registration and Standards) Act 2011 and which applies as a law of South Australia in accordance with section 10 of that Act;
- 2.1.13 Education and Care Services National Regulations means the regulations made under the Education and Care Services National Law;

- 2.1.14 **Education Standards Board** means the Education and Early Childhood Services Registration and Standards Board of South Australia as established under the *Education and Early Childhood Services (Registration and Standards) Act 2011*;
- 2.1.15 **Expiry Date** means the date specified in Schedule 1;
- 2.1.16 **Government school site** means the site of a school established under the *Education and Children's Services Act 2019*;
- 2.1.17 **Information Privacy Principles** means the Premier and Cabinet Circular PC012 Information Privacy Principles (IPPS) Instructions Microsoft Word PC 012 Information Privacy Principles Instruction (dpc.sa.gov.au);
- 2.1.18 **Insolvency Administration** if the OSHC Provider is a company means:
  - 2.1.18.1 an administrator is appointed to the OSHC Provider or action is taken to make such an appointment;
  - 2.1.18.2 the OSHC Provider resolves to be wound up;
  - 2.1.18.3 an application is made to a court for an order or an order is made that the OSHC Provider be wound up (whether on grounds of insolvency or otherwise);
  - 2.1.18.4 the OSHC Provider ceases to carry on business;
  - 2.1.18.5 a receiver or a receiver and manager of property of the OSHC Provider is appointed whether by a court or otherwise;
  - 2.1.18.6 an application is made to a court for an order appointing a liquidator or provisional liquidator in respect of the OSHC Provider or one of them is appointed, whether or not under an order;
  - 2.1.18.7 the OSHC Provider enters into a compromise or arrangement with its creditors or a class of them; or
  - 2.1.18.8 the OSHC Provider is or states that it is unable to pay its debts when they fall due.
- 2.1.19 **Insolvency Administration** if the OSHC Provider is an association means:
  - 2.1.19.1 the OSHC Provider has proposed a compromise or arrangement with its creditors;
  - 2.1.19.2 an administrator is appointed to the OSHC Provider;
  - 2.1.19.3 the OSHC Provider resolves to be wound up voluntarily;
  - 2.1.19.4 the OSHC Provider appoints a liquidator to wind up its affairs;
  - 2.1.19.5 the OSHC Provider is wound up by the Supreme Court, voluntarily or under the *Associations Incorporation Act* 1985 (SA) or the *Corporations Act* 2001 (Cth);
  - 2.1.19.6 the OSHC Provider ceases to carry on business; or
  - 2.1.19.7 the OSHC Provider is unable to pay its debts;
- 2.1.20 **ISG** means the Government of South Australia's *Information Sharing Guidelines for Promoting Safety and Wellbeing* strategy endorsed by Cabinet in October 2013 to apply to all government

- agencies and relevant no-government organisations in South Australia (as amended from time to time), a copy of which can be found at https://www.dpc.sa.gov.au/\_\_data/assets/pdf\_file/0009/45396/Infor mation-Sharing-Guidelines.pdf;
- 2.1.21 **Key Performance Indicators** mean those indicators specified in Annexure C;
- 2.1.22 **Land** means the land referred to in Schedule 1;
- 2.1.23 **Licence** means the licence of the Premises and Common Areas referred to in clause 6 of this Agreement;
- 2.1.24 **Minister's Representative** means the person so specified in Schedule 1:
- 2.1.25 **National Quality Standard** has the meaning given in the *Education* and Care Services National Law (South Australia);
- 2.1.26 **OSHC** means out of school hours care;
- 2.1.27 **OSHC Provider Personnel** means any person employed or engaged by the OSHC Provider to be involved in the provision of the OSHC Service and includes volunteers;
- 2.1.28 **OSHC Provider's Representative** means the person so specified in Schedule 1;
- 2.1.29 **OSHC service** means the out of school hours care program conducted in accordance with this Agreement and as more fully described in the Services Specification in Schedule 4;
- 2.1.30 **Parties** means the Minister, the School Governing Council and the OSHC Provider;
- 2.1.31 **Plan** means the plan annexed to this Agreement as Annexure A;
- 2.1.32 **Permitted Purpose** means the purpose of operating the OSHC service;
- 2.1.33 **Principal** means the Principal of the relevant Government school or the Deputy Principal or any other person acting from time to time as and with the authority of the Principal:
- 2.1.34 **Premises** means that portion of the Land delineated in pink on the Plan;
- 2.1.35 **School** means the relevant Government school or site specified in Schedule 1;
- 2.1.36 **School Governing Council** means the School Governing Council specified in Schedule 1;
- 2.1.37 **School Governing Council's representative** means the person so specified in Schedule 1;
- 2.1.38 **School Term** means the period as determined by the Minister of a duration between eight and twelve weeks during which a Government school holds classes for the purpose of educating its students;
- 2.1.39 **Services Specification** means the description of the OSHC service in Schedule 4:
- 2.1.40 **Term** means the term specified in clause 4 and includes any extension granted pursuant to that clause;

## 2.2 Interpretation

- 2.2.1 In this Agreement, unless the context otherwise requires:
  - 2.2.1.1 any word importing the plural includes the singular and vice versa;
  - 2.2.1.2 any word importing a gender includes all other genders;
  - 2.2.1.3 a reference to a body corporate includes a natural person and vice versa;
  - 2.2.1.4 a reference to a party includes that party's administrators, successors and permitted assigns;
  - 2.2.1.5 a reference to a recital, party, clause or schedule is a reference to a recital, party, clause or schedule of this Agreement;
  - 2.2.1.6 a reference to a statute includes all statutes amending, consolidating or replacing the statute referred to.
- 2.2.2 All words and phrases having a defined meaning in the Deed of Agreement have the same meaning in this Agreement.
- 2.2.3 In resolving inconsistencies in this Agreement, this Agreement will be construed by reference to the following order of priority:
  - 2.2.3.1 this Agreement (excluding the schedules, annexures and attachments);
  - 2.2.3.2 the schedules, annexures and attachments; and
  - 2.2.3.3 the relevant clauses of the Deed of Agreement.

## 3. ADMINISTRATION OF AGREEMENT

- The parties appoint the persons named in Schedule 1 as their respective representatives. Each representative has authority to:
  - 3.1.1 exercise all of the powers and functions of his or her party under this Agreement other than the power to amend this Agreement; and
  - 3.1.2 bind his or her party in relation to any matter arising out of or in connection with this Agreement.
- 3.2 A notice served on a representative is taken to be notice to that representative's party.

#### 4. TERM

- 4.1 This Agreement will commence on the Commencement Date and expire on the Expiry Date (**initial term**).
- 4.2 If the OSHC Provider is not in breach of this Agreement, three months prior to the expiration of the initial term, the Minister and the School Governing Council may offer to extend the term of this Agreement for a further three year period (**first extended term**).
- 4.3 If the OSHC Provider is not in breach of this Agreement, three months prior to the expiration of the first extended term, the Minister and the School Governing Council may offer to extend the term of this Agreement for a further three year period (**second extended term**).
- 4.4 The first extended term will be on the same terms and conditions of this Agreement excluding the possibility of any further extension except as provided in clause 4.3. The second extended term will be on the same terms

and conditions of this Agreement, excluding the possibility of any further extension.

## 5. CESSATION OF OSHC SERVICE

If the OSHC Provider intends to cease providing the OSHC service for any reason, it must give the Minister and the School Governing Council at least six months written notice.

## 6. LICENCE

- The Minister grants a licence to the OSHC Provider subject to and upon the terms and conditions of this Agreement.
- 6.2 Subject to clause 6.3, the Minister grants a licence to the OSHC Provider to use the Premises for the Permitted Purpose:
  - 6.2.1 between the hours specified in Schedule 4 on each day the School is operating during a School Term; and
  - 6.2.2 during the hours specified in Schedule 4:
    - 6.2.2.1 at times outside of a School Term, excluding Saturdays, Sundays and public holidays; and
    - 6.2.2.2 on pupil-free days during a School Term.
- 6.3 The licence granted pursuant to clause 6.2 is an exclusive licence unless specified otherwise in Schedule 4.
- The Minister grants a non-exclusive licence to the OSHC Provider to use the Common Areas during the times specified in Schedule 4 for purposes connected with the operation of the OSHC service.
- The Minister grants a non-exclusive licence to access ways and entrances to the OSHC Provider and to all persons lawfully authorised by the OSHC Provider to use the Premises at all times during the Term, in common with the Minister, for the sole purpose of ingress to and egress from the Premises.

## 7. LICENCE FEE

- 7.1 The OSHC Provider will pay a licence fee in the sum of \$1.10 per annum (GST inclusive) upon demand to the Minister.
- 7.2 If the OSHC Provider observes and performs all of the OSHC Provider's obligations set out in this Agreement, and pays the licence fee if demanded by the Minister, the OSHC Provider may peaceably possess and enjoy the Premises and Common Areas without interruption or disturbance from the Minister or the School Governing Council or from any person claiming under or from the Minister or the School Governing Council, except for any interruption or disturbance which may be permitted by the terms of this Agreement.

## 8. NATURE OF RIGHTS GRANTED

The rights conferred by this Agreement rest in contract only and will not create or confer or grant upon or in the OSHC Provider or any other person (either jointly or severally) any tenancy or any estate or interest for a term of years or otherwise whatsoever in the Premises, Common Areas or Land.

## 9. PERMITTED PURPOSE

The OSHC Provider may only use the Premises and the Common Areas for the Permitted Purpose.

#### 10. MINISTER'S OBLIGATIONS

The Minister will:

- 10.1.1 leave the Common Areas in a clean and tidy state after use by the School at the end of each school day;
- 10.1.2 be responsible for fire extinguishers on the Premises, except where they have been wilfully discharged by the OSHC Provider, in which case the cost for refill will be the responsibility of the OSHC Provider;
- 10.1.3 be responsible for compliance of Premises in accordance with the Education and Care Services National Law (South Australia) and the Education and Care Services National Regulations;
- 10.2 pay all statutory rates, taxes, charges and levies (if any) payable, charged, assessed or levied in respect of the Common Areas as and when they fall due for payment; and
- 10.3 through the Principal, promote the OSHC service within the School community.

#### 11. SCHOOL GOVERNING COUNCIL'S OBLIGATIONS

The School Governing Council will:

- 11.1 monitor the OSHC Service,
- 11.2 provide representatives on the Committee, and
- 11.3 meet with the OSHC Provider on reasonable request.

#### 12. OPERATION OF THE OSHC SERVICE

The OSHC Provider must, during the Term:

- maintain its status as an Approved Provider of OSHC under the *Education* and Care Services National Law (South Australia):
- 12.2 operate the OSHC service with capacity for the number of Child Care Subsidy places approved by the Australian Government for before school, after school and vacation care periods;
- 12.3 ensure that the OSHC service is delivered as a secular program and that all persons engaged by the OSHC Provider in regard to the OSHC service will refrain from proselytising at all times whilst providing the OSHC Service;
- 12.4 maintain service approval from the Education Standards Board;
- 12.5 be responsible for compliance with the Education and Care Services National Law (South Australia), the Education and Care Services National Regulations and the National Quality Standard;
- 12.6 be the legal sponsor of the Australian Government Child Care Subsidy places and be responsible for the financial operation of the OSHC service which includes managing the payment of user fees, maintaining Child Care Subsidy Records and payments and budgeting for the ongoing operation of the OSHC service:

- 12.7 be subject to Australian Government requirements relating to managing child care places and only exclude a child who is a student at the School from the OSHC service after consultation with the Principal;
- 12.8 ensure that its operational policies and procedures comply with the *Education and Care National Services National Regulations* and the Department policies, procedures, standards and guidelines specified in Schedule 7, and any Department policy, procedure, standard or guideline that the Minister advises the OSHC provider is in addition to or has replaced any of those in Schedule 7;
- 12.9 comply with the provisions of the *Children and Young People (Safety) Act* 2017 and *Child Safety (Prohibited Persons) Act 2016*;
- before providing services on-site, ensure that all OSHC Provider Personnel have participated in full-day 'Responding to Risks of Harm, Abuse and Neglect Education and Care' (RRHAN-EC) training delivered by a Department for Education approved provider;
- 12.11 ensure that RRHAN-EC training is updated for all OSHC Provider Personnel every three years as a minimum or as otherwise required;
- 12.12 be the employer of, pay and manage all staff and volunteers who work or volunteer in the OSHC service and be responsible to monitor the quality of their work;
- 12.13 ensure that the number of staff complies with the Education and Care Services National Law (South Australia) and the Education and Care Services National Regulations, taking into account the numbers and needs of children with disabilities and health care needs;
- 12.14 ensure staff are paid in accordance with the Children's Services Award 2010 or an Enterprise Agreement registered with the Fair Work Commission;
- 12.15 undertake personal Background Checks on all persons to be employed or engaged by the OSHC Provider in the delivery of the OSHC service;
- 12.16 be responsible for ensuring that the OSHC service is compliant with the National Quality Standard;
- 12.17 meet with the Principal acting on behalf of the Minister and the School Governing Council on a regular basis to discuss the operation of the OSHC service and use of the School facilities;
- 12.18 meet with the Committee as required;
- 12.19 hold a meeting for parents interested in the OSHC service at least once per year at the School and issue newsletters to or otherwise consult with and inform parents of the issues relating to the management and operation of the OSHC service.

## 13. FEES

- 13.1 Subject to any approved variation to fees, the fees charged by the OSHC Provider to parents or guardians using the OSHC service (**Users**) must be in accordance with the fees specified in Schedule 3.
- 13.2 The OSHC Provider must, in operating the OSHC service on the Premises, permit Users to pay OSHC service fees the methods specified in Schedule 3.

## 14. CHILD SAFETY

## 14.1 Additional Definitions

- 14.1.1 **Child Safety Act** means the *Children and Young People (Safety) Act 2017* (SA);
- 14.1.2 **OSHC Provider Personnel** means in relation to the OSHC Provider the following persons:
  - 14.1.2.1 Itself (where it is an individual);
  - 14.1.2.2 All its directors, officers, employees, agents, volunteers and invitees;
  - 14.1.2.3 All its contractors (where they are individuals); and
  - 14.1.2.4 All directors, officers, employees, agents, volunteers and invitees of its contractors.
- 14.1.3 **Prescribed Position** has the meaning given in the Prohibited Persons Act.
- 14.1.4 **Prohibited Person** has the meaning given in the Prohibited Persons Act.
- 14.1.5 **Prohibited Persons Act** means the *Child Safety (Prohibited Persons) Act 2016* (SA).
- 14.1.6 **Prohibition Notice** has the meaning given in the Prohibited Persons Act.
- 14.1.7 **Working with Children Check** has the meaning given in the Prohibited Persons Act.

#### 14.2 Fundamental Term

Notwithstanding any clause in this Agreement, the parties acknowledge that the rights and obligations under this clause are fundamental to this Agreement.

#### 14.3 No Prohibited Persons

- 14.3.1 The OSHC Provider must:
  - 14.3.1.1 comply with the obligations of employers under Division 2 Part 4 of the Prohibited Persons Act in relation to OSHC Provider Personnel that are employed in Prescribed Positions in the OSHC Service;
  - 14.3.1.2 as required by the Minister, verify that a Working with Children Check has been conducted in relation to the OSHC Provider Personnel in Prescribed Positions as part of the delivery of the OSHC Service;
  - 14.3.1.3 subject to clause 14.3.3, immediately exclude and remove any OSHC Provider Personnel that are employed in Prescribed Positions from the delivery of the OSHC Service or otherwise being present on a Government school site if they are found to be a Prohibited Person;
  - 14.3.1.4 immediately exclude and remove any OSHC Provider Personnel from the delivery of the OSHC Service or otherwise being present on a Government school site that is the subject of an allegation, arrest, charge or conviction (whilst not being the subject of a Prohibition Notice) for:
    - 14.3.1.4.1 a sexual offence or an offence of indecency;

- 14.3.1.4.2 any offence of violence or deprivation of liberty;
- 14.3.1.4.3 any offence involving child pornography or child exploitation;
- 14.3.1.4.4 any other major indictable offence; or
- 14.3.1.4.5 a conspiracy to commit, or an attempt to commit, an offence referred to in any of the preceding paragraphs

until such time as the relevant OSHC Provider Personnel is found to be a Prohibited Person (in which case clause 14.3.1.3 will apply) or the Minister consents in writing to the inclusion of the OSHC Provider Personnel in the delivery of the OSHC Service and otherwise being present at a Government school site.

- 14.3.2 Unless such notification causes the OSHC Provider to be in breach of the Prohibited Persons Act the OSHC Provider must promptly notify the Minister if it becomes aware that any OSHC Provider Personnel who is involved in the delivery of the OSHC Service is:
  - 14.3.2.1 a Prohibited Person for the purposes of the Prohibited Persons Act; or
  - the subject of an allegation, arrest, charge or conviction for an offence as set out in clause 14.3.1.4 (whilst not being the subject of a Prohibition Notice).
- 14.3.3 The OSHC Provider will not be in breach of its obligations under 14.3.1.3 where the OSHC Provider has complied with its obligations under the Prohibited Persons Act and the central assessment unit has failed to provide notification to the OSHC Provider in accordance with section 41(1) of the Prohibited Persons Act.
- 14.3.4 Within five Business Days of request by the Minister or within such other period as agreed between the parties, the OSHC Provider must give the Minister evidence satisfactory to the Minister of the OSHC Provider's compliance with the obligations of employers under Division 2 Part 4 of Prohibited Persons Act.
- 14.3.5 The OSHC Provider must ensure that:
  - 14.3.5.1 OSHC Provider Personnel are aware of and act in a manner consistent with the OSHC Provider's obligations under this clause at all times; and
  - 14.3.5.2 OSHC Provider Personnel (not being the OSHC Provider) immediately inform the OSHC Provider if the OSHC Provider Personnel is the subject of any allegation, arrest, charge or conviction for an offence as set out in clause 14.3.1.4.

## 14.4 Child Safe Environment

In addition to all other obligations under this Agreement, where the OSHC Provider is an organisation to which section 114 of the Child Safety Act applies, the OSHC Provider must:

- 14.4.1 (**policies and procedures**): have in place appropriate policies and procedures to ensure that, as required by the Child Safety Act:
  - 14.4.1.1 safe environments for children and young people are established and maintained; and

- 14.4.1.2 appropriate reports of harm and risk of harm to a child and young person are made;
- 14.4.2 (lodge statement); lodge the statement required by section 114 of the Child Safety Act about the OSHC Provider's child safe policies and procedures with the Chief Executive of the Department of Human Services, or such other government agency as the State or South Australian Government publicly notifies (Successor Children's Protection Agency), within 10 Business Days after putting in place those policies and procedures; and
- 14.4.3 (**response**): respond, as soon as reasonably practicable (and in any event within 10 Business Days), to any written request by Department of Human Services, Successor Children's Protection Agency or the Minister for information relating to the OSHC Provider's compliance with the requirements of this clause 14.

## 14.5 Compliance with Policies and Procedures

The OSHC Provider must at all times comply with any practices, policies and procedures in relation to child safe environments notified in writing by the Minister.

## 14.6 Effect of Non-Compliance

- 14.6.1 If the OSHC Provider does not strictly, fully and immediately comply with any or all of the Contractor's obligations under clause 14.3.1 and 14.3.2, then such failure to comply will constitute a fundamental breach of the Agreement entitling the Minister to terminate the agreement immediately upon giving notice in writing to the OSHC Provider.
- 14.6.2 Any exercise by the Minister of the Minister's rights under this clause:
  - 14.6.2.1 does not limit the Minister's rights to pursue any Claim against the OSHC Provider arising in respect of a breach by the OSHC Provider of the OSHC Provider's obligations under this Agreement; and
  - 14.6.2.2 will not give rise to any liability owing to the OSHC Provider or OSHC Provider Personnel.

## 14.7 References to Legislation

A reference to any legislation or to any provision of any legislation includes:

- 14.7.1 all legislation, regulations, proclamations, ordinances, by-laws and instruments issued under that legislation or provision; and
- 14.7.2 any modification, consolidation, amendment, re-enactment or substitution of that legislation or provision.

## 14.8 **No Derogation**

Nothing in this clause relieves the OSHC Provider of any obligation under this Agreement.

## 14.9 **Priority**

To the extent of any inconsistency between the rights and obligations under this clause and under the provisions of any other clause in this Agreement, including any provisions relating to termination or remedies, this clause prevails.

## 15. OSHC PROVIDER PERSONNEL

- 15.1 If in the Minister's or the Governing Council's reasonable opinion any OSHC Provider Personnel is guilty of misconduct, is incompetent or negligent, or is otherwise unsuitable, the Minister or the Governing Council may give the OSHC Provider a notice requiring the OSHC Provider to:
  - 15.1.1 cease to engage the OSHC Provider personnel for the OSHC services; or
  - 15.1.2 cease to allow the OSHC Provider personnel to be present on the Premises, in which event the OSHC Provider must immediately comply with that notice and provide an appropriate replacement OSHC Provider Personnel.
- 15.2 If the OSHC Provider fails to comply with the notice referred to in clause 15.1, then the Minister or the Governing Council may terminate this Deed immediately by notice to the other parties.
- 15.3 Prior to any OSHC Provider personnel commencing at the OSHC service, the OSHC Provider must provide the name, address and date of birth of the OSHC Provider personnel to the Principal for clearance by the Department. The OSHC provider must not permit any OSHC provider personnel to perform any part of the OSHC service at the School without a clearance from the Department.
- 15.4 The Minister and the Governing Council (jointly and severally) reserve the right, in their absolute discretion, to:
  - 15.4.1 decline any of the prospective OSHC Provider Personnel nominated by the OSHC Provider to provide the OSHC services;
  - 15.4.2 prohibit any of the OSHC Provider Personnel from providing the OSHC services;
  - 15.4.3 have OSHC Provider Personnel removed from providing OSHC services at any time; and
  - 15.4.4 refuse entry to the Premises or the School to any of the OSHC Provider Personnel.

## 16. CLEANING, REPAIRS AND SECURITY

- 16.1 During the Term the OSHC Provider must:
  - 16.1.1 ensure that the Premises and Common Areas are left in a clean and tidy state at the end of each OSHC session:
  - 16.1.2 store its cleaning equipment, soap, chemicals and other toxic items in an appropriate locked storage space;
  - 16.1.3 at the expense of the OSHC Provider, clean the Approved Premises during vacation care periods;
  - 16.1.4 ensure rubbish is removed and deposited in bins designated by the Principal in accordance with standard School practice as advised by the Principal at the end of an OSHC session;
  - 16.1.5 switch off air conditioners, fans and lights when leaving the premises, or as negotiated by the parties;
  - 16.1.6 be responsible for OSHC Provider's first aid kit; and
  - 16.1.7 be responsible for arming and disarming the security system at the beginning and end of each OSHC session and closing all school gates and carrying out all School security procedures as required.

## 17. NO SMOKING

The OSHC Provider must not permit smoking in the Premises, in the Common Areas or on the grounds of the School.

#### 18. NO NUISANCE

The OSHC Provider must not do or permit to be done or carry on or permit to be carried on in or on or about the Premises and the Common Areas:

- anything which in the reasonable opinion of the Minister may be or be likely to become a nuisance to any other land adjoining or in the vicinity of the Land; or
- 18.2 any offensive trade or business.

#### 19. SIGNS

The OSHC Provider must not erect any signs on the Land without the written consent of the Minister except for signage required to comply with the *Education and Care Services National Law (South Australia)*, the *Education and Care Services National Regulations* and the National Quality Standard.

#### 20. COMPLIANCE WITH STATUTES

- 20.1 The OSHC Provider must at all times during the Term promptly comply with:
  - 20.1.1 all statutes, regulations, by-laws, ordinances, rules and other forms of statutory instruments or delegated legislation applicable to the OSHC service, the Land, or to the use of the Land by the OSHC Provider; and
  - 20.1.2 all notices, orders or requirements lawfully given or made by an authority or any other person in respect of the Land,

provided always that nothing in this clause will oblige or be construed as obliging the OSHC Provider to effect any structural alterations or additions unless such structural alterations or additions are required as a direct result of the OSHC Provider's use and occupation of the Premises or Common Areas.

## 21. REPORTS

In addition to the reporting requirements specified in Schedule 5, the OSHC Provider must promptly provide to the Minister any information reasonably required by the Minister.

## 22. RECORDS

- 22.1 The OSHC Provider agrees that it will maintain and supply all records specified in Schedule 6 and other information in accordance with this Agreement.
- The OSHC Provider will maintain all records and other information referred to in clause 22.1 at its own cost and provide copies to the Minister on request from the Minister.
- 22.3 All records and other documentation required to be kept by the OSHC Provider under this Agreement or under any other legislation or statutory instrument must be:

- 22.3.1 available for inspection by the Minister in Adelaide during normal business hours (9 am to 5 pm) on reasonable notice first being given to the OSHC Provider; and
- 22.3.2 provided to the Minister when reasonably required by the Minister, at a reasonable cost to the Minister.
- 22.4 The OSHC Provider must adhere to the incident reporting process for thirdparty providers, as published on the Department's website: Reporting critical incidents, injuries and complaints process for approved OSHC providers (education.sa.gov.au)
- The OSHC Provider must record accidents, security incidents, critical incidents and injuries occurring at the School during the OSHC Provider's hours of use or otherwise connected with the OSHC service on the <u>Australian Children's Education & Care Quality Authority (ACECQA) Incident, injury, trauma and illness record</u> and the OSHC Provider must notify the Education Standards Board through the <u>National Quality Agenda IT System (NQAITS) public portal</u> within the within the timelines set out in the <u>Education and Care Services National Law (South Australia)</u> and the <u>Education and Care Services National Regulations</u>.
- The OSHC Provider will provide to the Principal a copy of any Australian Children's Education & Care Quality Authority (ACECQA) Incident, injury, trauma and illness record completed as required by clause 22.5 above and a copy of the notification record after lodgement of the Incident, injury, trauma and illness record with the Education Standards Board through the public portal of the National Quality Agenda IT System (NQAITS) in order for the Principal to place those records on the Incident Response Management System (IRMS) within 24 hours.

## 23. OBLIGATIONS AT THE END OF THE AGREEMENT

On the expiration or earlier termination of this Agreement, the OSHC Provider must vacate the Premises and the Common Areas and remove all of its equipment, fixtures, fittings and any of its assets from the Premises and the Common Areas, make good any damage caused by such removal, reinstate the Premises and Common Areas to the condition they were in at the commencement of this Agreement and deliver up possession of the Premises and Common Areas.

#### 24. ASSIGNMENT

The OSHC Provider must not assign, transfer, sub-let, mortgage, charge or otherwise part with possession of the Premises or the Common Areas without the prior written consent of the Minister (which consent may be given or withheld in the Minister's absolute discretion).

## 25. MINISTER'S INSPECTION

- 25.1 The OSHC Provider must permit the Minister or any officer, employee, agent or contractor of the Minister to enter the Premises and the Common Areas to examine and view the state and condition of cleanliness and repair of the Premises and Common Areas at all reasonable times upon reasonable notice being given to the OSHC Provider.
- 25.2 Following any inspection in accordance with clause 2.5.1, the Minister may serve written notice on the OSHC Provider requiring the OSHC Provider within a reasonable time specified in the notice to clean or repair the Premises or Common Areas or otherwise comply with any of the OSHC Provider's obligations set out in this Agreement.

25.3 If the OSHC Provider does not comply with the notice given under subclause 25.2, the Minister may carry out the required cleaning, repair or other of the OSHC Provider's obligations at the OSHC Provider's expense who must, upon demand being made for it, pay to the Minister all moneys expended by the Minister in carrying out all such cleaning, repairs and other of the OSHC Provider's obligations.

## 26. INFORMATION SHARING

- 26.1 To the full extent permitted by law, the OSHC Provider agrees to share information in accordance with the ISG.
- 26.2 If requested by the Minister, the OSHC Provider will provide written information detailing the OSHC Provider's compliance with the ISG.
- The parties acknowledge that this Agreement constitutes a 'State contract' for the purpose of the *Privacy Act 1988* (Cth).

## 27. VARIATION TO THE OSHC SERVICE

- 27.1 If the OSHC Provider reasonably believes that any change made to the OSHC service will impact on the fees charged to Users, including but not limited to session time changes and cancelling components of care such as vacation care, it must submit a proposal to the School Governing Council outlining the proposed change and the impact it will have on the fees charged to Users.
- 27.2 The School Governing Council must consider the OSHC Provider's proposal and, if necessary, meet with the OSHC Provider to discuss the proposed change.
- 27.3 The School Governing Council will provide a response to the OSHC Provider within three weeks of receipt of the proposed change.
- 27.4 If the parties cannot agree on the proposed change, the dispute resolution process set out in clause 40 may be invoked.
- 27.5 Fees charged by the OSHC Provider to Users must not be changed unless the School Governing Council has approved the change or the issue has been resolved by the dispute resolution process.

## 28. ADVISORY COMMITTEE

- 28.1 The parties must establish an advisory committee to oversee the OSHC Service and use of the Premises and Common Areas during the operation of the OSHC service.
- 28.2 The Committee will consist of:
  - 28.2.1 the Principal,
  - 28.2.2 the Director of the OSHC Service,
  - 28.2.3 the Nominated Supervisor of the OSHC Service,
  - 28.2.4 two elected parent representatives from the School Governing Council;
  - 28.2.5 two parents whose children attend the OSHC Service; and
  - 28.2.6 a management representative from the OSHC Provider.
- 28.3 The Committee will have the powers and functions and will be constituted as set out in Schedule 2, which Schedule or any clause of it may be varied by written agreement between the parties at any time.

#### 29. FURNITURE AND FITTINGS AND ASSETS

- 29.1 The Principal, the OSHC Provider and the Committee will determine which of the School's fixtures, fittings, furniture, equipment and other assets may be used by the OSHC Provider for the OSHC service. The Principal will keep and maintain a register of the School's assets so used.
- 29.2 The OSHC Provider in consultation with the Committee will determine what, if any, new fixtures, fittings, furniture and any other assets should be purchased by the OSHC Provider for the OSHC service.
- 29.3 Subject to clauses 29.1 and 29.2, the OSHC Provider will purchase at its own cost all equipment, assets and consumables required to operate the OSHC Service in accordance with the Education and Care Services National Law (South Australia), the Education and Care Services National Regulations and the National Quality Standard.
- 29.4 The OSHC Provider will keep a register of all new fixtures, fittings, furniture, equipment and any other assets purchased by the OSHC Provider and will provide a copy of such register to the Committee on a regular basis.

## 30. COSTS

- 30.1 The OSHC Provider will pay all call out security costs related to the OSHC service.
- The OSHC Provider will pay all costs in regard to the OSHC Provider's telephone line rental and calls.
- 30.3 If the Minister supplies a key or keys to the Premises and/or the Land to the OSHC Provider:
  - 30.3.1 the OSHC Provider must ensure that such key or all such keys remain at all times in the custody of a responsible officer or employee of the OSHC Provider approved by the Minister;
  - 30.3.2 must not, without the prior approval of the Minister, make, duplicate or copy any key or permit any key to be made, duplicated or copied; and
  - 30.3.3 if any key supplied by the Minister is lost, must immediately report such loss to the Minister and replace the lost key/s at the OSHC Provider's cost.

## **31. RENT**

- The OSHC Provider agrees to pay rent to the Minister in the amount, at the times and in the manner specified in Schedule 3.
- The rent must be paid at the School office or at such other place as the Principal may advise from time to time.
- 31.3 The OSHC Provider will pay the rent to the Minister free of all deductions whatsoever and without any demand being made for it.

#### 32. REPAIRS AND MAINTENANCE

32.1 Subject to clause 32.6, the Minister, after consultation with the Committee, will undertake and effect all emergency repairs and all maintenance to the Premises and Common Areas which may from time to time be required and will, as and when reasonably required by the Committee, undertake and effect all structural repairs, including such mechanical and other services as

- will be reasonably required by the OSHC Provider for the operation of the OSHC Service from time to time.
- 32.2 Subject to clause 32.6, the Minister will maintain the Premises and Common Areas, including its fixtures, fittings and furniture, in good repair and condition according to standards for government schools imposed by the Minister from time to time.
- 32.3 The OSHC Provider must not make any alterations to the Premises or Common Areas without the Minister's prior written permission. Any alteration or any other work approved by the Minister must be carried out:
  - 32.3.1 by a contractor approved by the Minister;
  - 32.3.2 to a standard in conformity with the Premises;
  - 32.3.3 in accordance with the requirements of all relevant public authorities;
  - 32.3.4 in accordance with the plans and specifications approved by the Minister;
  - 32.3.5 in accordance with the Minister's reasonable directions;
  - 32.3.6 to the satisfaction of the Minister's consultants;
  - 32.3.7 at the OSHC Provider's cost and risk; and
  - 32.3.8 in accordance with any other conditions imposed by the Minister.
- 32.4 If the alteration or other work is abandoned, cancelled, altered, damaged or otherwise unfinished for any reason, the OSHC Provider must restore and reinstate the Premises to the Minister's reasonable satisfaction.
- All alterations, improvements or works in the nature of a fixture built on the Premises by either party become the property of the Minister.
- 32.6 The OSHC Provider will be responsible for any damage to the Premises, the Common Areas or the school's fixtures, fittings, furniture, equipment or assets caused or contributed to by the OSHC Provider, its contractors, employees and invitees during the operation of the OSHC service.
- 32.7 In the event that the OSHC Provider fails to make good any damage as required by clause 32.6, the OSHC Provider must repay to the Minister any cost incurred by the Minister for effecting any necessary repairs or replacement as the case may require.

#### 33. DAMAGE TO PREMISES

In the event of the Premises being damaged from any cause whatsoever so as not to be fit for use by the OSHC Provider, the Minister may, at the Minister's option, and notwithstanding any other provision of this Agreement, terminate this Agreement on giving to the OSHC Provider four weeks' written notice and there will be no other obligation on the Minister to repair or reinstate the Premises in the event of such damage.

#### 34. REVIEW

- 34.1 The Minister will review the performance of the OSHC Provider on a regular basis to monitor adherence to the Key Performance Indicators specified in Annexure C and to the terms and conditions of this Agreement.
- 34.2 The Key Performance Indicators may be amended from time to time by the Committee.

#### 35. RELEASE

The OSHC Provider will occupy and use the Premises and Common Areas at its own risk and the OSHC Provider hereby releases the Minister and the School Governing Council and their officers, agents, contractors and servants in the absence of any default or neglect on their part, to the full extent permitted by law, from all claims and demands of every kind resulting from any accident, damage or injury to persons or property occurring in the Premises and Common Areas.

## 36. INDEMNITY

The OSHC Provider will indemnify and keep indemnified the Minister and the School Governing Council and their officers, contractors, servants, agents or any of them from and against all claims, demands, writs, summonses, actions, suits, proceedings, judgements, orders, decrees, damages, costs, charges, losses and expenses of any nature whatsoever which the Minister or the School Governing Council may suffer or incur in connection with loss of life, personal injury and/or damage to property caused or suffered in or about the Premises and Common Areas whilst the same or any part of them are being used by the OSHC Provider or its users under the Licence granted in this Agreement.

### 37. INSURANCE

- 37.1 The OSHC Provider will at its expense during the entire term of this Agreement effect and maintain:
  - 37.1.1 a policy of public risk insurance with respect to the operation of the OSHC service and in which the limit of public risk must be not less than \$20,000,000 as the amount which may be paid arising out of any one single accident or event, or such further amount as the Minister may from time to time reasonably require. The policy must name the OSHC Provider as insured and be endorsed with the interest of the Minister and contain a clause that the insurer will not cancel or change the insurance without first giving the Minister ten days prior notice;
  - 37.1.2 a policy of insurance for all of the OSHC Provider's fixtures, fittings, furniture, equipment and any other assets referred to in clause 29.3;
  - 37.1.3 workers' compensation insurance in respect of all OSHC Provider Personnel for the purposes of any applicable legislation;
  - 37.1.4 any other policies of insurance required for the purposes of the OSHC service.
- 37.2 In the case of any loss or damage arising from any cause covered by the OSHC Provider's insurances, the OSHC Provider must immediately expend the moneys received by virtue of such insurances in restoring and/or reinstating and/or making good such loss or damage and in case such moneys will be insufficient for that purpose, the OSHC Provider will personally make good the deficiency out of its own resources.
- 37.3 The Minister warrants that the Minister is entitled to the benefit of the South Australian Government Insurance and Risk Management arrangements administered by the Insurance Division of the South Australian Government Financing Authority (SAFA) in respect of the operations under this Agreement.
- 37.4 The OSHC Provider must, prior to the Commencement Date and on each policy renewal, provide the Minister with copies of certificates of currency of the insurance policies referred to in clause 37.1.

## 38. CONFIDENTIALITY

- 38.1 If the Minister or School Governing Council discloses Confidential Information to the OSHC Provider, the following conditions apply:
  - 38.1.1 the OSHC Provider must not disclose Confidential Information to any person without first obtaining the written consent of the Minister or the School Governing Council (as the case may be);
  - 38.1.2 the OSHC Provider must only use Confidential Information for the purpose of conducting the OSHC service and in accordance with any conditions of use notified to the OSHC Provider in writing by the Minister or the School Governing Council;
  - 38.1.3 the OSHC Provider may disclose Confidential Information to OSHC Provider Personnel:
    - only to the extent that, and for so long as, it is necessary for the purpose of conducting the OSHC service; and
    - 38.1.3.2 if the OSHC Provider has informed its staff of the confidential nature of the Confidential Information and has required OSHC Provider Personnel to treat it confidentially.
  - 38.1.4 the Minister may at any time deny access to the OSHC Provider or require the OSHC Provider to deny access to Confidential Information to any OSHC Provider Personnel and to retrieve from that person Confidential Information; and
  - 38.1.5 the OSHC Provider must take all reasonable steps to ensure that the confidentiality of Confidential Information is preserved.
- 38.2 There will be no breach of the obligations of the OSHC Provider under this Agreement or a Licence and Services Agreement if Confidential Information is legally required to be disclosed or is permitted to be disclosed by this Agreement.
- The OSHC Provider must notify the Minister or the School Governing Council (as the case may be) immediately it becomes aware of any unauthorised disclosure of any Confidential Information.
- 38.4 The Minister and School Governing Council must not disclose Confidential Information which has been entrusted to them by the OSHC Provider without the written consent of the OSHC Provider unless it is a disclosure:
  - 38.4.1 to Parliament, the Governor, Cabinet, any Minister of the Crown or Parliamentary or Cabinet committee or sub-committee having a proper interest in this Agreement or a Licence and Services Agreement;
  - 38.4.2 the law requires them to make:
  - 38.4.3 to the Australian Competition and Consumer Commission (ACCC) if the Minister reasonably suspects, or is notified by the ACCC that it reasonably suspects, that there is Cartel Conduct or unlawful collusion in connection with the supply of Services under this Agreement; or
  - 38.4.4 for the purposes of prosecuting or defending any legal proceedings.

## 39. CONTRACTING AND OFFICIAL RECORDS STANDARD AND PERSONAL INFORMATION

- 39.1 The OSHC Provider agrees that in performing its obligations under this Agreement it will act in a manner that ensures that the Minister is able to comply with the Contracting and Official Records Standard.
- 39.2 The OSHC Provider will comply with the Information Privacy Principles as if it were an "agency" for the purposes of the Information Privacy Principles.
- 39.3 The OSHC Provider acknowledges that the Information Privacy Principles as they relate to the collection, storage, access to, correction, use and disclosure of personal information, apply to the Minister and the School Governing Council. The OSHC Provider agrees that in performing its obligations under this Agreement it will act in a manner that ensures that the Minister and the School Governing Council are able to comply with the Information Privacy Principles.

#### 40. DISPUTES

- 40.1 The parties must attempt to resolve any disputes between them by discussion. If disputes cannot be resolved, they will be referred to the Committee for resolution. Each party must provide the Committee with a written notice of the dispute and that party's position on the issues specified in the notice.
- 40.2 In the event of a dispute arising which the Committee has been unable to resolve within 14 days, the dispute will be referred by the Committee to the relevant Departmental Education Director (or his or her nominee), the Chairperson of the School Governing Council and the Children's Services Manager of the OSHC Provider for resolution.
- 40.3 If the dispute is not resolved within 28 days (or shorter time if the circumstances require) then the dispute may be referred to an independent mediator mutually agreed by the parties or, failing agreement, to an independent mediator nominated by the President or Acting President of the Law Society of South Australia.

#### 41. TERMINATION

- 41.1 If the OSHC Provider breaches any of the terms and conditions of this Agreement, the Minister may give written notice to the OSHC Provider requiring it to rectify such breach within seven days of the date of such notice (or earlier if the circumstances of the case so require), and if the OSHC Provider fails to rectify such breach, or make diligent progress towards rectifying any such breach which is capable of rectification within the time so specified, then, and in any of those cases, the Minister may at any time thereafter terminate this Agreement by written notice given to the OSHC Provider without prejudice to the rights of the Minister in respect of any antecedent breach.
- 41.2 The Minister may terminate this Agreement immediately on giving written notice to the OSHC Provider if the OSHC Provider has submitted a Declaration in Relation to Unlawful Collusion which is found to be false in any particular.
- Under the National Quality Standard Framework (**NQS**), the OSHC Provider must receive either a 'Not Yet Assessed' rating or a minimum 'Meeting Quality Standard' assessment rating.
- The Minister may terminate this Agreement on 90 days' notice to the OSHC Provider if:

- 41.4.1 the OSHC Provider commits an offence under the Education and Care Services National Law (South Australia) or the Education and Care Services National Regulations;
- 41.4.2 the OSHC Provider demonstrates a pattern of continued serious non-compliance with the Education and Care Services National Law (South Australia) or the Education and Care Services National Regulations;
- the OSHC Provider receives a Significant Improvement Required 41.4.3 NQS service rating; or
- the OSHC Provider receives two consecutive Working Towards 41.4.4 NQS service ratings.
- 41.5 Notwithstanding any other provision of this Agreement, this Agreement will terminate upon:
  - 41.5.1 six months' notice to the OSHC Provider if the Minister ceases to operate the School as a Government School; or
  - 41.5.2 the Minister giving the OSHC Provider four weeks written notice pursuant to clause 33; or
  - the OSHC Provider enters into any form of Insolvency 41.5.3 Administration (subject to any limitation at law).

#### 42. **GENERAL**

#### 42.1 **Notices**

- 42.1.1 Any notice to be given or made pursuant to the provisions of this Agreement must be in writing and may be signed by the authorised agent of the party giving the notice.
- 42.1.2 Notices may be served by delivery, by pre-paid mail or by electronic mail (email) to the following addresses:

To the Minister:

To OSHC Provider:

Level 9, 31 Flinders Street Adelaide SA 5000

[insert details]

Email: [insert]

## To the School Governing Council

Chairperson

[insert name of School Governing Council]

c/o [insert name] School

[insert address]

[insert email]

- 42.1.3 All such notices and communications will be effective and be deemed to have been received in the following circumstances:
  - 42.1.3.1 if delivered, upon delivery;
  - 42.1.3.2 if sending by pre-paid mail, upon the third business day after posting; or
  - 42.1.3.3 if sent by email:
    - 42.1.3.3.1 when the relevant email appears in the sender's sent log with properties disclosing an appropriate routing; and

- 42.1.3.3.2 the sender does not receive a message from the system operator to the effect that the relevant email was undeliverable.
- 42.1.4 A party may vary its address or email address from time to time by giving written notice to the other party.

## 42.2 **Publicity**

The OSHC Provider must not make or permit a public announcement or media release to be made about any aspect of this Agreement without the prior written consent of the Minister.

## 42.3 Auditor-General

Nothing in this Agreement derogates from the powers of the Auditor-General under the *Public Finance and Audit Act 1987* (SA).

## 42.4 Assignment

The OSHC Provider must not assign or encumber any of its rights under this Agreement without the prior written consent of the Minister.

## 42.5 Nature of Relationship

Nothing in this Agreement constitutes a partnership, joint venture or association of any kind between the Minister, the School Governing Council and the OSHC Provider or renders any party liable for the debts or liabilities incurred by any other party.

## 42.6 Compliance with Laws and Policies

The OSHC Provider must comply with the laws in force in South Australia in performing its obligations under this Agreement. The OSHC Provider undertakes to comply with all South Australian Government policies of which the Minister informs the OSHC Provider which relate to the performance of the OSHC Provider's obligations under this Agreement.

## 42.7 **Modification**

Subject to clause 27, any modification to this agreement must be in writing and be signed by each party.

#### 42.8 **Severance**

- 42.8.1 Each word, phrase, sentence, paragraph and clause of this Agreement is severable.
- 42.8.2 If a court determines that a part of this Agreement is unenforceable, invalid, illegal, void or voidable that part may be severed.
- 42.8.3 Severance of a part of this Agreement will not affect any other part of it.

## 42.9 Reading Down

Where a word, phrase, sentence, paragraph, clause or other provision of this Agreement would otherwise be unenforceable, illegal, void or voidable the effect of that provision will, so far as possible, be limited and read down so that it is not unenforceable, illegal, void or voidable.

## 42.10 Entire Agreement

This Agreement and the schedules and plans annexed to it, contain the entire agreement between the parties in respect of its subject matter and the parties agree that this Agreement supersedes and extinguishes any prior agreement or understanding between the parties in respect of this subject matter (if any).

#### 42.11 Goods and Services Tax

- 42.11.1 The Parties acknowledge that:
  - 42.11.1.1 under this Agreement each party may make a Taxable Supply;
  - 42.11.1.2 it is at the time of this Agreement uncertain whether a supply made by either party will be a Taxable Supply, what value will be attributed to any such supply if it is a Taxable Supply, and whether the Taxable Supply will be treated as a periodic or progressive supply for the purposes of attributing it to a tax period.
- 42.11.2 The Parties agree to:
  - 42.11.2.1 obtain such professional advice as is necessary to ascertain whether any supply under this Agreement is a Taxable Supply;
  - 42.11.2.2 if so advised, jointly seek a ruling from the Australian Taxation Office in respect of their respective GST liabilities (if any) under the operations of this Agreement; and
  - 42.11.2.3 jointly and equally share the costs of and associated with the matters referred to in this subclause.
- 42.11.3 If a Party is liable for GST in respect of a Taxable Supply made under this Agreement the other Party must make a payment equivalent to the amount of GST liability with the intent that after each Party has been paid or credited with Input Tax Credits the Parties will be in a position equivalent to the position that would have applied had there been no Taxable Supplies under this Agreement.
- 42.11.4 If any supply under this Agreement is a Taxable Supply, then
  - 42.11.4.1 a Party which makes a Taxable Supply (**Supplier**) must provide to the other party (**Recipient**) a Tax Invoice before the end of the Tax Period to which the Taxable Supply is attributed; and
  - 42.11.4.2 a Party is not required to make any payment under this Agreement is respect of a supply by the other Party unless the other Party has provided a Tax Invoice in respect of that payment.
- 42.11.5 In the provisions of this Agreement dealing with GST:
  - 42.11.5.1 **ANTS GST Act** means the *A New Tax System (Goods and Services Tax) Act 1999*;
  - 42.11.5.2 **GST** means the tax imposed by the ANTS GST Act:
  - 42.11.5.3 **Taxable Supply** has the meaning attributed in the ANTS GST Act, and also means any component of a Taxable Supply that is treated as a separate supply under the ANTS GST Act.

## 43. WORK HEALTH AND SAFETY

- 43.1 If requested by the Minister, the OSHC Provider must:
  - 43.1.1 provide evidence satisfactory to the Minister of its capacity to comply with the *Work Health and Safety Act 2012* (SA);
  - 43.1.2 provide evidence that its employees, agents and subcontractors have received appropriate training in and are aware of their legal

obligations and responsibilities in relation to work health and safety; and

- 43.1.3 provide the OSHC Provider's WorkCover Registration Number.
- The OSHC Provider must permit the Minister to carry out any inspections the Minister deems necessary to ensure that the OSHC Provider is complying with the work health and safety practices referred to in this Agreement.
- 43.3 If all or part of the work under this Agreement is to be provided on the Minister's premises and under the Minister's direction, the OSHC Provider must comply with the Minister's work health and safety policies, procedures and instructions. If the OSHC Provider becomes aware of any potentially hazardous situation on the Minister's premises, the OSHC Provider must immediately bring it to the Minister's attention.
- 43.4 If the Minister has additional requirements regarding the preparation and implementation of work health and safety systems and plans, these will be detailed in the description of services in the Schedule.
- The OSHC Provider must comply with the *Work Health and Safety Act 2012* (SA) at all times, whether the Minister issues direction in that regard or not.

## 44. ACTING ETHICALLY

In delivering the OSHC Service the OSHC Provider must conduct itself in a manner that does not invite, directly or indirectly, the Minister's or the School Governing Council's officers, employees or agents or any public sector employee (as defined in the *Public Sector Act 2009*) to behave unethically, to prefer private interests over the Minister's or the School Governing Council's interests or to otherwise contravene the *Code of Ethics for the South Australian Public Sector* or the *Governing Council's Code of Conduct*.

#### 45. RESPECTFUL BEHAVIOUR

- The OSHC Provider acknowledges the Minister's zero tolerance towards men's violence against women in the workplace and the broader community.
- The OSHC Provider agrees that in performing the Services, OSHC Provider personnel will at all times:
  - 45.2.1 act in a manner that is non-threatening, courteous and respectful; and
  - 45.2.2 comply with any instructions, policies, procedures or guidelines issued by the Minister regarding acceptable workplace behaviour.
- 45.3 If the Minister believes that any OSHC Provider personnel is failing to comply with the behavioural standards specified in this clause, the Minister may in its absolute discretion:
  - 45.3.1 prohibit access by the relevant OSHC Provider personnel to the Minister's premises; and
  - 45.3.2 direct the OSHC Provider to withdraw the relevant OSHC Provider personnel from providing the Services.

## 46. TRANSITION

Upon the expiration or earlier termination of this Agreement, if required by the Minister, the OSHC Provider must cooperate with the Minister and do all things necessary, and provide all relevant information and records, for the effective, smooth

and efficient handover of the OSHC service to the Minister or any incoming service provider to ensure that the standard and delivery of the OSHC Service does not suffer.

## 47. EXEMPTION FROM RETAIL AND COMMERCIAL LEASES ACT

The OSHC Provider acknowledges that the Minister for Small Business has granted an exemption from the *Retail and Commercial Leases Act 1995* in relation to the operation of out of school hours care on the Premises as set out in Annexure B to this Agreement.

Executed	l as	an	agr	ee	mer	nt
----------	------	----	-----	----	-----	----

<b>SIGNED</b> for and on behalf of the <b>MINISTER F EDUCATION</b> by a person duly authorised by t Minister to do so, in the presence of:	,
Witness	
[Print name:	]
THE COMMON SEAL of the [School] GOVERNING COUNCIL was affixed to this Agreement in accordance with its Constitution in the presence of:	) ) )
Chairperson Print name:	Treasurer Print name:

Insert appropriate execution clause for the OSHC Provider

### **Commencement Date**

## [insert date]

The Term of the Agreement will be for a maximum of nine (9) years, comprising a three (3) year base term with two subsequent extension options of three (3) years each.

## **Expiry Date**

[insert date], unless extended in accordance with clause 4.2

The utilisation of the extension options will be at the Minister and Governing Council's discretion.

## **School Governing Council**

[insert name of Governing Council]
[ABN: XX XXX XXX XXX]

## **School Governing Council's Representative**

School governing council Chair, [insert school name]

## Land

The land comprised and described in Certificate of Title Register Book Volume [insert number] Folio [insert number]

## Minister's Representative

Principal, [insert school name]

## **OSHC Provider's Representative**

Name:

Position:

**Telephone:** 

Email:

### School

[insert name and address of School]

#### OSHC ADVISORY TERMS OF REFERENCE

- The parties must establish an advisory committee (Committee) in accordance with clause 28 to:
  - (a) provide input into the operation of the OSHC service.
  - (b) monitor the fee structure and any increase in fees;
  - (c) participate in the selection, appointment and continued engagement of persons employed or engaged in the OSHC service in a leadership position such as the OSHC Director or Assistant OSHC Director:
  - (d) monitor the use of resources and finances;
  - (e) monitor enrolments and the needs of the OSHC service;
  - (f) resolve issues of dispute between the parties,
  - (g) undertake an annual review of the OSHC Provider's compliance with the KPIs,
  - (h) undertake an annual survey to assess student, parent and the school governing council's satisfaction of the OSHC service, and
  - (i) carry out all such further matters as may be referred to it by the parties.
- The members of the Committee will each be appointed or elected for a term of one year.
   If a casual vacancy occurs the party responsible for appointing the person to the position
   which has become vacant must promptly appoint another person to fill the vacancy. The
   Principal will be the Chairperson of the Committee.
- 3. The quorum for all meetings of the Committee will be four members, but must include the representative of the OSHC Provider. If the Chairperson of the Committee is not present at a meeting then the members of the Committee present at that meeting will appoint a chairperson for that meeting from any of the members present.
- 4. The Committee will appoint a person to act as secretary to carry out the secretarial requirements of the Committee.
- 5. Any determination, approval, recommendation, request, requirement or consent made by or given by the Committee must be pursuant to a resolution made by the Committee at a meeting when a majority of the members present vote in favour of the resolution.
- 6. In the event a majority vote is not reached in accordance with Item 5, the Minister will have the casting vote.
- 7. The Committee must have regular meetings (at least twice per School Term or more regularly as agreed) to ensure that the operation of the OSHC service is meeting the needs of the school community and that any issues that arise are addressed to the satisfaction of all parties.
- 8. Committee meetings will be held as determined by the Committee preceding school governing council meetings.

## **FEES**

## **Fees**

Comics	FEES	Before School Care	After School Care	Vacation Care	Early School Finish	Pupil Free Days
Service Fee (per session)	Permanent	<mark>\$</mark>	<mark>\$</mark>	<mark>⇔</mark>	<mark>\$</mark>	<mark>\$</mark>
oddololly	Casual	<mark>\$</mark>	<mark>\$</mark>	<mark>\$</mark>	<mark>\$</mark>	<mark>\$</mark>

All costs quoted must be:

- In Australian dollars
- GST Inclusive, where applicable
- Valid for the term of the Agreement, unless varied with the approval of the Advisory Committee
- Inclusive of all requirements outlined in the specification
- Inclusive of excursions and incursions however it is recognised that some minor out of pocket expenses may apply, depending on the activity

## **Other Charges**

• [to be completed]

#### **Discounts**

[to be completed]

## **Payment Method**

• [to be completed]

## **Rental Fee**

[to be completed]

## **Value Added Services**

In addition to being responsible for the overall management and administration of the OSHC service, the OSHC Provider will:

• [to be completed]

## **SERVICES SPECIFICATIONS**

Premises - hours of use on school days

Premises - hours of use on non-school days

Exclusive or non-exclusive licence

[insert whether exclusive or non-exclusive licence]

Common areas - hours of use on school days

Common areas – hours on use on non-school days

## REPORTING REQUIREMENTS

#### The OSHC Provider must:

- 1. at least five working days prior to the commencement of the OSHC service, provide a written report to the Minister's Representative containing the following information:
  - qualifications of all educators and staff involved in the delivery of the OSHC service
  - copies of certificates confirming completion of Responding to Risk of Harm,
     Abuse and Neglect training and Working with Children Check; and
  - o evidence of a completed Child Safe Environments Compliance process; and
  - names of educators who will undertake the following roles and responsibilities for the OSHC service:
    - Nominated Supervisor
    - o Educational Leader, and
    - o Responsible Person on site.
- provide the information listed above to the Minister's Representative at least five working days prior each new OSHC Provider Personnel commencing in the OSHC service.
- 3. provide evidence to the Minister's Representative of all OSHC staff having undertaken SMART (Strategies for Managing Abuse Related Trauma) training when children under the Guardianship of the Chief Executive of the Department for Child Protection are enrolled.
- 4. within three working days prior to an Advisory Committee meeting, provide a written report to the Principal detailing the following:
  - utilisation
  - details of children enrolled in the service including their attendance, this could be a report generated through CCMS
  - o copy of educator rosters
  - o all complaints received in the reporting period, action taken to resolve complaints and the timeframe for resolution
  - incidents, injuries or issues that have impacted on the health, safety or wellbeing of any child at the OSHC Service
  - o child, parent and staff feedback
  - o issues or concerns relating to the provision of the OSHC service
  - occupational health and safety matters, and
  - o matters relating to the Education and Care Services National Law (South Australia) and the Education and Care Services National Regulations.

### **RECORDS**

The OSHC Provider must provide to the Minister's Representative:

- 1. At least five working days prior to the commencement of the OSHC service, a written report containing the name, date of birth, address and contact details of all educators and/or personnel involved in the delivery of the OSHC service.
- 2. Within 24 hours of receipt of such information:
  - 2.1 notifications made to the Education and Early Childhood Services Registration and Standard Board of South Australia as required under the Education and Care Services National Law (South Australia) and the Education and Care Services National Regulations.
  - 2.2 waivers relating to facilities and staffing; Compliance Caution Letters, notifications of non-compliance or ratings issued under the *Education and Care Services National Law (South Australia)* and the *Education and Care Services National Regulations* by the Education and Early Childhood Services Registration and Standard Board of South Australia.
- 3. On an annual basis:
  - 3.1 Working with Children Check for all OSHC Provider Relevant Personnel;
  - 3.2 Certificates confirming completion of 'Responding to Risk of Harm, Abuse and Neglect Education and Care' training for all OSHC Provider Personnel employed at the OSHC service;
  - 3.3 an Annual Quality Improvement Plan as confirmation of compliance with the Education and Care Services National Law (South Australia) and the Education and Care Services National Regulations;
  - 3.4 a copy of its Provider Approval Certificate; and
  - 3.5 a copy of its Service Approval Certificate.
- 4. Within three (3) days of termination of an OSHC Provider Personnel, a copy of the termination letter, to allow the Principal to lodge a report on the Incident Response Management System (IRMS) and to save the letter in the HRM system.

## DEPARTMENT POLICIES, PROCEDURES, STANDARDS AND GUIDELINES

In accordance with clause 12.8 of this Agreement, the OSHC Provider must ensure that its operational policies and procedures comply with the Department policies, procedures standards and guidelines set out in the table below.

Policies, Procedures, Standards and Guidelines available through the Department's website: <a href="https://www.education.sa.gov.au/">https://www.education.sa.gov.au/</a>
Anaphylaxis and allergies procedure
Behaviour support policy
Camps and excursions policy
Camps and excursions procedure
Safeguarding children and young people policy
Children and students with disability policy
First aid and infection control standard
Gender diverse and intersex children and young people support procedure
HSP 125 - Guide to planning health support (DOC 89KB)
HSP 127 – Health support planning folder guide
Information sharing guidelines for promoting safety and wellbeing procedure
Managing allegations of sexual misconduct in SA education and care settings
Medication management procedure
Oral eating and drinking procedure
OSHC policy
Protective practices for staff in their interactions with children and young people
Providing out of school hours care (OSHC) services on department sites procedure
Sexual behaviour in children and young people procedure and guideline
Responding to online safety incidents in South Australian schools

Safe transportation of children policy Safe transportation of children procedure Screening and suitability - child safety policy Screening and suitability - child safety procedure Sporting and adventure activities standard Standard operating procedures for the use of animals in schools, preschools and childcare centres Supporting gender diverse, intersex and sexually diverse children and young people policy Volunteer policy Policies and Procedures that will be provided (.pdf copies): Alcohol, tobacco and other drugs incident management procedure Assault – site responsibilities procedure Bushfire preparation procedure Bushfire response procedure Consent to use media and creative work procedure Electronic mail access and use standard Emergency management policy Emergency management procedure Hazardous chemicals management standard Incident coordination: managing incidents of extreme severity procedure Intervention orders procedure Internet access and use standard News media procedure Smoke-free policy Social media for schools and preschools policy Student use of mobile phones and personal devices policy Volunteer procedure for schools, preschools and care settings

# ANNEXURE A THE PLAN

## ANNEXURE B EXEMPTION

# RETAIL AND COMMERCIAL LEASES ACT 1995 EXEMPTION PURSUANT TO SECTION 77(1)(b)

#### Retail and Commercial Leases Act 1995

#### **EXEMPTION**

<u>PURSUANT</u> to section 77(1) of the *Retail and Commercial Leases Act 1995* (SA) I, Hon Martin Hamilton-Smith MP, Minister for Small Business for the State of South Australia,

<u>WHOLLY EXEMPT</u> from the provisions of the *Retail and Commercial Leases Act 1995* (SA), for a period of ten (10) years, to commence the date of this exemption, the following classes of retail shop leases for:

- · uniform shops on government school premises
- canteens on government school premises; and
- out of school hours care on government school premises.

Hon Martin Hamilton-Smith MP Minister for Small Business

Dated this 19 day of May 2017

#### **ANNEXURE C**

## **KEY PERFORMANCE INDICATORS**

The Key Performance Indicators are:

#### 1. Customer Satisfaction

Parent, children and school governing council satisfaction with the OSHC service.

Measured by: Annual survey undertaken by the Advisory Committee.

Target: 80% of respondents overall satisfaction.

## 2. Complaints

Complaints and concerns must be resolved within 15 working days.

Measured by: Action taken documented.

*Target*: Complaints addressed outside of the timeframe should be less than 5% of the total number of complaints lodged.

## 3. **Reporting**

Reports must be completed, submitted within the agreed timeframes and contain all required details.

Measured by: Percentage of all reports not provided within required timeframe.

*Target*: All required reports to be provided within the obligatory timeframe.

#### 4. Records

All records must be provided within the timeframes specified in the Agreement. *Measured by*: Percentage of all records not provided within required timeframe. *Target*: All required records to be provided within the required timeframe.

## 5. **Compliance**

Compliance to the relevant terms and conditions of this Agreement.

Measured by: Compliance breaches identified.

Target: Immediate action taken by the provider to rectify compliance breaches.

## 6. Fees

Fees charged to users are in accordance with Schedule 3.

Measured by: The session fees charged to users.

Target: School Governing Council overall satisfaction that the fee charged is in accordance with Schedule 3 or approved fee variation.

## 7. Payments of Rent / Outgoings

All rent and outgoings payments are to be made within the timeframe specified on the invoice.

*Measured by*: the number of payments made outside the specified timeframe.

*Target*: All payments are to be made within the timeframe specified on the invoice.

8. Meet the requirements of the Education and Care Services National Law (South Australia) and the Education and Care Services National Regulations and in particular the National Quality Standard.

*Measured by*: The Service Final National Quality Standard Assessment Rating. Any compliance issues raised by the Education Standards Board.

*Target:* Meeting National Quality Standard. If this is not achieved the Service should not receive more than two consecutive Working Towards National Quality Standard Final Rating.

9. Any other matters as notified to the OSHC Provider by the Committee.