

Student Home Internet Program (SHIP)

This quick guide will help you connect your child's device to the provided Telstra Wi-Fi dongle and support their studies with an internet connection.

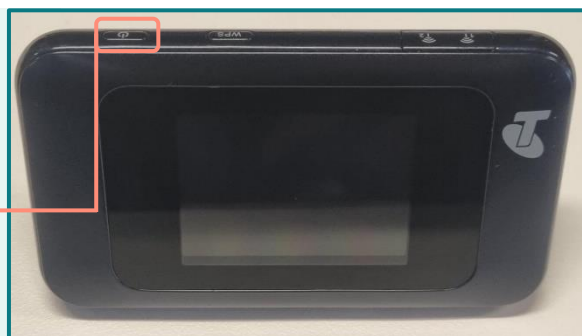


Before you start

- Dongles come with the battery and SIM already installed
- Do not attempt to factory reset the dongle or remove the SIM card
- The connection has web filtering applied to help keep your child safe online and to prevent distractions from their studies. Content such as social media and gaming are blocked.

Charging and powering on the dongle

- Connect the dongle to the USB-C charger provided in the box to charge it
- Switch the dongle on by holding the power button on the top-left for 2 seconds



Connecting to the dongle

- Check the screen of your dongle to find your Wi-Fi name and password

Tip: if the screen is asleep, you can wake it by pressing the power button once, then tapping and holding the screen when prompted

- On your child's device, search for that Wi-Fi network and connect to it
- Enter the password when prompted

Need help?

Contact your school if you need assistance with connecting to the internet or if you need to return the dongle.

