

ICT SERVICES



Student home
internet program



Government of South Australia
Department for Education

Setting up your Telstra mobile internet service

This guide outlines the steps required to set up your mobile internet service. If you require further assistance, please contact your school.

The department has provided you with one of the following mobile internet services:

- Telstra 4GX USB modem and SIM card
- Telstra 4GX WiFi Pro and SIM card
- Telstra 4GX WiFi Hotspot and SIM card
- SIM card only (to use with your laptop or tablet)

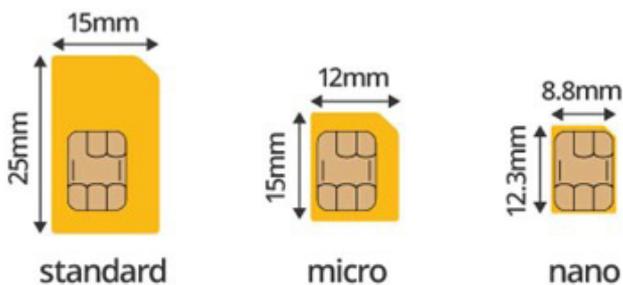
Follow the steps below to setup the various services.

Your SIM card

SIM cards issued by the department will be contained in a card as pictured below:



The SIM card can be removed from the card housing in three different sizes.



Each device requires a different card size:

Standard SIM Card



Micro SIM Card

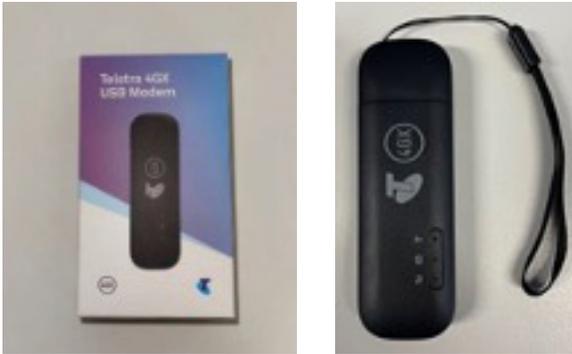


Nano SIM Card



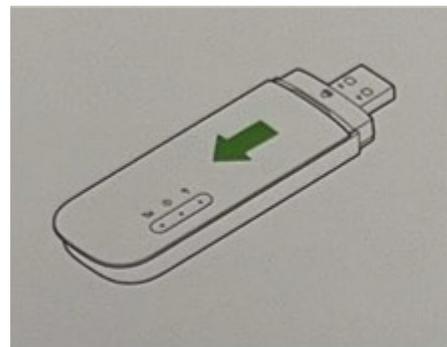
Telstra 4GX USB modem

This device uses a **standard SIM** card.
Included in the box:

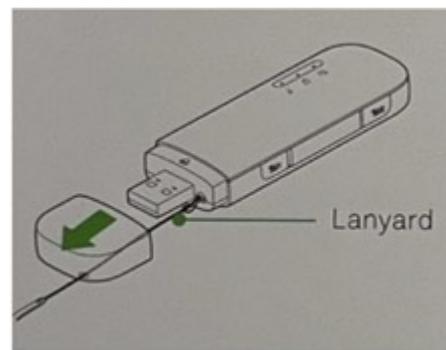


Step 1: Insert the SIM card

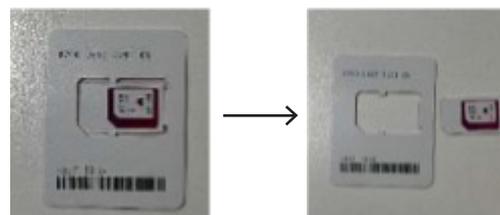
Remove the cap from your device.



Gently remove the back cover by pushing down and sliding it off.

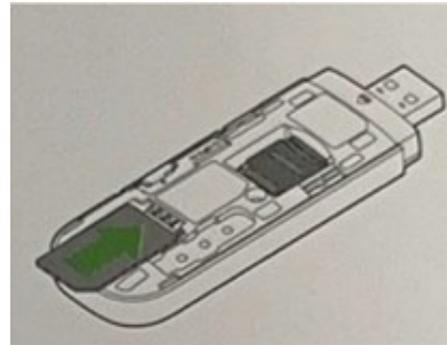


This device uses a standard size SIM card. Ensure you have removed the standard SIM from the card housing.



Telstra 4GX USB modem

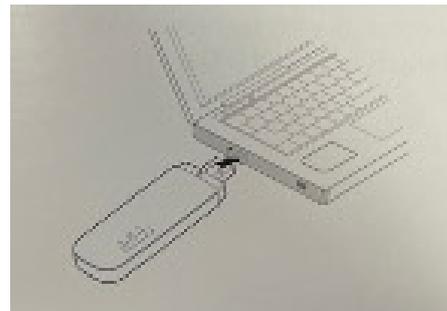
Insert the standard SIM card by sliding it all the way, face down and notch outwards into the slot.



Put the back cover back onto the device.

Step 2: Run setup

Insert the device into the USB port on your PC or other compatible device.



Locate the device via windows explorer, then run the file AutoRun.exe. After a few seconds a browser is opened automatically.

Step 3: Connect your devices to Wi-Fi

Ensure the USB is plugged into a power source such as a PC or AC adaptor.

You will need your Wi-Fi name (SSID) and Wi-Fi password (security key) as shown on the security card or under the device cover.



Telstra 4GX USB modem

To connect to a Windows PC, laptop or tablet:

- Depending on your version of Windows, find and click either the Network icon or Wireless icon. In Windows 7, the Network icon should be found in the Windows taskbar. In Windows 8 and 10, the Wireless icon should be visible after you click Settings on your desktop screen.
- Select your Wi-Fi name, then click Connect.
- Enter your password, then click Next. Windows should automatically connect you.

To connect to a MacBook:

- Click the AirPort icon at the top right of the screen to get the drop-down menu. If you see 'Turn AirPort On' then click it. If it's not showing up then it means AirPort is already on.
- Click the Wi-Fi name, then enter your password and click Join. You should now be connected.

To connect to a tablet or iPad:

- Select settings, then select Wi-Fi.
- Search and select Wi-Fi name, then enter your password and select Connect.

Telstra 4GX WiFi Pro

This device uses a **micro SIM** card.

Included in the box:



Step 1: Insert the SIM card

Remove the back cover and battery (if inserted).

Push back the metal clip until it clicks and lift up to unlock the SIM holder.



This device uses a micro size SIM card. Ensure you have removed the micro SIM card from the card housing.



Telstra 4GX WiFi Pro

Insert the micro SIM card with the gold chip facing down and notch outwards. Slide the metal cover by sliding the SIM to lock in place.



Step 2: Insert the battery and switch on

With the back cover removed, insert the battery (provided in the box). Replace the back cover.



Connect the USB cable provided in the box to charge the device.



Switch the device on by holding the power button for 1-2 seconds.



When running on battery during periods of inactivity it is normal for the screen to black out to preserve battery life. Press the power key briefly to light up the screen if required.



Telstra 4GX WiFi Pro

Step 3: Connect your devices to Wi-Fi

You will need your Wi-Fi name (SSID) and Wi-Fi password (security key) as shown on the security card or under the device cover.



To connect to a Windows PC, laptop or tablet:

- Depending on your version of Windows, find and click either the Network icon or Wireless icon. In Windows 7, the Network icon should be found in the Windows taskbar. In Windows 8 and 10, the Wireless icon should be visible after you click Settings on your desktop screen.
- Select your Wi-Fi name, then click Connect.
- Enter your password, then click Next. Windows should automatically connect you.

To connect to a MacBook:

- Click the AirPort icon at the top right of screen to get the drop-down menu. If you see 'Turn AirPort On' then click it. If it's not showing up then it means AirPort is already on.
- Click the Wi-Fi name, then enter your password and click Join. You should now be connected.

To connect to a tablet or iPad:

- Select settings, then select Wi-Fi.
- Search and select Wi-Fi name, then enter your password and select Connect.



Telstra 4GX WiFi Hotspot

This device uses a **Nano SIM card**.
Included in the box:



Step 1: Insert the SIM card

Locate the SIM tray on the side of the device as shown below.



With the screen of the device facing down, use the ejector tool (SIM pin) and push into the small hole to open the tray.



Carefully insert your nano SIM card with the gold side of the SIM facing down into the back of the tray.



With the screen of the device facing down, push the SIM tray back into the device.

Step 2: Insert the battery and switch on

Remove the back of the device and insert the battery provided in the box. Replace the back cover.



Telstra 4GX WiFi Hotspot

Connect the USB cable provided in the box to charge the device.



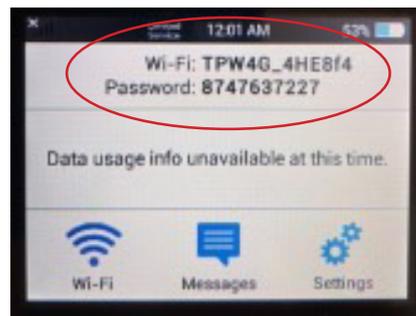
Switch the device on by holding the power button for 1-2 seconds.



When running on battery during periods of inactivity it is normal for the screen to black out to preserve battery life. Press the power key briefly to light up the screen if required.

Step 3: Connect your devices to Wi-Fi

You will need your Wi-Fi name and password, which is displayed on your device screen.



To connect to a Windows PC, laptop or tablet:

- Depending on your version of Windows, find and click either the Network icon or Wireless icon. In Windows 7, the Network icon should be found in the Windows taskbar. In Windows 8 and 10, the Wireless icon should be visible after you click Settings on your desktop screen.
- Select your Wi-Fi name, then click Connect.
- Enter your password, then click Next. Windows should automatically connect you.

To connect to a MacBook:

- Click the AirPort icon at the top right of screen to get the drop-down menu. If you see 'Turn AirPort On' then click it. If it's not showing up then it means AirPort is already on.
- Click the Wi-Fi name, then enter your password and click Join. You should now be connected.

To connect to a tablet or iPad:

- Select settings, then select Wi-Fi.
- Search and select Wi-Fi name, then enter your password and select Connect.

SIM card only (to use with your laptop or tablet)

SIM card sizes will vary depending on your device. Please refer to the device manufacturers website for further support and instructions on using your device with a SIM card.

