

# Health Education Interface

## Information for parents, caregivers, and schools

The Health Education Interface, also known as HEI, provides a service through the Women's and Children's Health Network. The Disability Services team support students with a disability and complex emotional and behavioural needs. The service is state-wide and is inclusive of both government and non-government preschools and schools. The Health Education Interface team meet with education staff, parents and the child or young person to discuss individual needs and provide a health and developmental focus to support planning.

### Vision

The HEI vision is to work collaboratively partnering with consumers and the education department to ensure that students who have developmental disability and complex health needs, including social and emotional well-being challenges, receive quality care and equal access to education.

### Our Team

The team is made up of doctors, nurses, and social workers. HEI does not replace any existing or potential services for the student but may initiate referral to appropriate service. HEI may collaborate with other service providers to expand the team working with the consumer. HEI can complete school, home visits and meetings with service providers as required.

### Our Work

HEI provides an education focused service that develops effective and individualised health/behavioural input to provide schools with the expert guidance and advise they need to create a learning environment for the student with behaviours of concern, developmental disability, complex and emotional needs. Initially HEI provides a holistic assessment of health and developmental functioning to inform effective interventions in the context of their disability and behaviour that consequently improves educational outcomes. We gain the school and parent/careers consent, perspectives, and meet with other service providers (allied health, medical and behavioural professionals). Recommendations from HEI will be shared with schools, parents and relevant health professionals to support both the student and teachers in the educational setting.

### Eligibility

The child or young person will:

- be enrolled in a preschool or school at the time of referral;
- have a disability;
- have complex needs and exhibit behaviours of concern that put their social and emotional wellbeing at risk.

### How to refer

#### Government Schools

Referrals to HEI are made by the Student Support Services Team Manager via the Complex Case Review Panel.

Contact Student Support Services via school

✉: [Education.ComplexCaseReviewPanel@sa.gov.au](mailto:Education.ComplexCaseReviewPanel@sa.gov.au)

☎: 0429 648 839

#### Non-Government Schools

Referrals to HEI are accepted directly by Disability Services.

Contact Disability Services - HEI

✉: [WCHN.DisabilityServices@sa.gov.au](mailto:WCHN.DisabilityServices@sa.gov.au)

☎: 8159 9400

