Medication error, incident, query or advice
in education and care

Medication error or incident

For example; administered to wrong person, incorrect dose given, incorrect medication given

NO →

Medication query or advice (non urgent)

For example; query on medication integrity, medication storage information, medication disposal instruction, general advice on medication

YES

ADVERSE REACTION

YES ←

Call **Ambulance (000)** and follow any advice/action

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Call parent or carer

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Monitor child or young person until ambulance arrives

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Transfer care of child or young person to Ambulance Officer

NO →

Call **Poisons Information Centre 131 126** and follow any advice/action

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Call parent or carer

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Monitor child or young person

CONTACT

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Women's and Children's Hospital Pharmacy
email: medinfo@sa.gov.au
Phone: (08) 8161 7350

OR

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Local pharmacy

Complete Medication Advice Form (HSP157); Medication Log (HSP155) and IRMS report