Medication error, incident, query or advice in education and care

Medication error or incident

For example; administered to wrong person, incorrect dose given, incorrect medication given

Medication query or advice (non urgent)

For example; query on medication integrity, medication storage information, medication disposal instruction, general advice on medication

ADVERSE REACTION

Contact or

Call Ambulance (000) and follow any advice/action

Call parent or carer

Monitor child or young person until ambulance arrives

Transfer care of child or young person to Ambulance Officer

Complete Medication Advice Form (HSP157); Medication Log (HSP155) and IRMS report

Call Poisons Information Centre 131 126 and follow any advice/action

Call parent or carer

Monitor child or young person

Women’s and Children’s Hospital Pharmacy
email: medinfo@sa.gov.au
Phone: (08) 8161 7350

Local pharmacy

CONTACT

This document has been developed by, and has co-ownership with the Department for Education and the Women’s and Children’s Health Network Disability Services; Access Assistant Program

Medication error, incident, query or advice in education and care flowchart

Version 1.8

Date updated: July 2019